

Service Charter

Our Vision is to be recognised as the Leader in Executive Search/Senior Level Recruitment, Interim Management, Outplacement and International Search in Northern Ireland.

We acknowledge that in order to achieve our vision we must ensure that we offer you excellent customer service so that your time working with Neal Lucas Recruitment is a positive and rewarding experience.

You

We care about our client's businesses and our candidate's careers. We respect people as individuals, trusting them, trying to understand their needs and ambitions and helping them realise their goals. We recognise everyone's contribution to our success - our staff, our clients and our candidates.

Informing

We are happy to share our knowledge of the local marketplace and use our expertise in recruitment and outplacement to ensure you are best prepared for each role. We listen to your requirements and will act upon the information you provide to us to improve our relationships and offer more effective solutions and services.

Innovation

We will continue to actively pursue the development and adoption of world class practices to enhance our knowledge and understanding of recruitment and service excellence.

We constantly challenge our normal working practices to find new and better ways of doing things. We thrive on our entrepreneurial spirit and speed of response; taking risks, acknowledging that we will not always succeed, but never exposing our clients to risk.

Our Services

NLR offers a range of services including Executive Search/Senior Level Recruitment, Interim Management, Outplacement and International Recruitment.

We will provide the resources, insight and advice to help companies and individuals make the right choices - to allow them to make the most out of what is happening now and understanding what is coming up next in the NI employment market.

If you are interested in finding out more about the services we offer to Employers please do not hesitate to contact us on the numbers below or connect to us through our social media channels.

Privacy

NLR cares about your privacy and is committed to processing any personal information with the discretion you would expect. Your details will never be discussed with any client without your express permission.

Complaints

We are committed to excellence in customer service. If you have any concerns or are unhappy with any of our services please do not hesitate to contact us. We are committed to finding a rapid and fair resolution to your concerns and issues.

